



## *Carpet Cleaning Method*

Our clients often ask how we clean a carpet?

To answer this we have created this page that details the carpet cleaning method we employ at Diamond Cleaning Services.

### **Carpet Cleaning Method - Dry Soil Removal**

We commence our cleaning process by removing the vast majority of sand, dust and dry soil using an industrial vacuum cleaner. In addition to removing much of the dirt, this process lifts many of the fibres to allow access to the base of the construction in the following steps. We achieve this by covering the entire floor area at least four times in perpendicular directions (as recommended by the National Carpet Cleaners Association).

Finally, we work around the edges of the carpet with a hand tool to complete the dry soil extraction step.

### **Carpet Cleaning Method - Spots and Stains**

We then pre-treat and work on all the areas of staining with the appropriate chemical agents to remove that particular stain. These include, enzymes, carefully selected solvents, oxidising agents, reducing agents and a variety of non-ionic and anionic detergents. Any residue left in treating a particular stain will then be removed during the cleaning process of the entire area.

### **Carpet Cleaning Method - Pre-spray and Agitation**

We move on to treat the entire floor area with the appropriate cleaning agent for that carpet type. This is allowed to penetrate to the base of the construction and removes any grease or oils adhered to the carpet fibres. At the same time, any remaining soil and dust is transferred to the cleaning solution ready for extraction in the following steps.

The cleaning solution is carefully worked into the carpet fibres ensuring

the most amount of dirt possible is released and subsequently removed. We can achieve this using a specially designed carpet brush, by working the solution from 4 different directions to further lift the carpet pile.

### **Carpet Cleaning Method - Extraction**

The floor area is then extracted with a powerful hot water extraction machine. This works by first injecting an antibacterial deodoriser into the carpet at high pressure. This dislodges any remaining soil from the base of the construction while killing any germs that reside on the fibres. The injection step is followed by extraction of the dirty solution using a high vacuum to leave the item as dry as possible and odour free.

The machines we employ use twin vacuum motors to remove the vast majority of water and ensure minimal drying times of only a few hours.

After extracting the main floor area, we employ a specially designed hand tool to extract the edges of the carpet. This tool allows us to remove dirt that is embedded in the carpet right next to the skirting board and in areas difficult to reach with standard equipment.

### **Overall - The Carpet Cleaning Process**

We are sure that you will agree, Our hot water extraction cleaning procedure at Diamond Cleaning Services is very thorough. This is the key to obtaining the best results possible and the happiest clients.

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